



EMPLOYMENT OPPORTUNITIES

WE ARE HIRING!

POSITION: BLOOMTENDERS/RETAIL SALES ASSOCIATES (WEEKEND AVAILABILITY IS A MUST!)

Juana's Garden is seeking full-time and part-time passionate and personable Bloomtenders/ Retail Sales Associate to join our team. Ideal candidates deliver exceptional customer service and achieve sales targets at our recreational cannabis boutique. Effective communication abilities that create a welcoming environment for customers is a crucial quality. Your responsibilities will include identifying customer needs, showcasing products, addressing inquiries, and suggesting solutions. A positive outlook and willingness to promptly address any customer concerns or complaints are key to excelling in this position. Ultimately, your goal will be to ensure customers leave satisfied and positively impact the store's profitability. The ideal candidate will possess a passion for cannabis, dedication to our mission, and a collaborative mindset.

RESPONSIBILITIES

- Gain comprehensive knowledge about every product available in our inventory, including details on THC percentages, dosages, ingredients, cultivators/manufacturers, and effects.
- Greet and acknowledge customers
- Provide quality customer service that encourages customer loyalty
- Educate customers and politely handle their questions, concerns, and complaints
- Operate point of sales software to check out customers
- Handle cash, debit, and digital payments accurately. We understand that mistakes happen; however, you need to be able to not go under or over your cash register consistently
- Enroll customers in our Amigos Rewards
- Assist with opening and closing store procedures (SOPs)
- Maintain sales floor, including restocking merchandise and cleaning/organizing displays
- Meet sales quotas
- Adhere to company's policies and procedures and all rules and regulations imposed by the Vermont Cannabis Control Board



WHAT SKILLS ARE WE LOOKING FOR?

- Experience in customer service and sales
- Ability to learn and retain information at a rapid pace
- Computer literacy
- Familiarity with consumer behavior principles
- Fundamental math skills
- Excellent communication skills. Must be able to easily build rapport and ask customers relevant questions that will help you serve them better and establish trust
- Flexibility to work different shifts as needed
- Minimum of a High school degree. College Degree preferred
- Good understanding of cannabis and other natural products (we will also provide training and guidance)
- Must dress neatly and appropriately at all times and maintain good personal hygiene
- Must have a great work ethic (dependable, punctual, quickly and accurate in completing, work well with others)
- Prior experience working in a dispensary is preferred
- Must have reliable transportation and ability to commute to our physical store in Montpelier.

JOB TYPES

Part-time

COMPENSATION

\$20.00 per hour

BENEFITS

Employee discount

SHIFT

8-11 hours

WORK LOCATION

In person

STORE ADDRESS

188 River Street
Montpelier, VT
05602

PLEASE SEND YOUR RESUME TO:

info@juanasgarden.net
or
juanasgardenvt@gmail.com

Your application will be promptly reviewed, and we will reach out to you via email or phone if we choose to proceed with your candidacy. We appreciate your interest in becoming a Bloomtender in our garden!